

JRC Customer Survey

On Scope of the European guidelines for breast cancer screening and diagnosis

Privacy Statement

1. Description.

The Joint Research Centre wishes to give its customers and partners the opportunity to express their views on different matters and aspects of their relationship with the JRC by means of Surveys. The persons invited (Data Subjects) are participating in the survey on a voluntary basis.

The main part of the survey outcome is a descriptive analysis of responses of a questionnaire. Name, surname and affiliation of the respondent are included in the report only if the respondent expresses his/her wish to have this information included.

Personal data will be collected and further processed for the purposes detailed hereafter under point 2. This survey is under the responsibility of the Head of the JRC Public Health Policy Support Unit who acts as Controller for this processing of personal data.

For this collection and further processing of personal data, Regulation (EC) 45/2001, of the European Parliament and of the Council of 18 December 2000 on the protection of individuals with regard to the processing of personal data by the Community institutions and bodies and on the free movement of such data, is applicable.

2. What personal information do we collect, what is the legal basis, for what purpose and through which technical means?

2.1 Identification data

Carrying out a customer survey requires the collection of the following types of information:

2.1.1 Contact information of customers.

The contact information collected and further processed are:

- Name and First Name of customer
- Their contact information, i.e. Name of the organisation (in case of Commission service: specification of Directorate Unit)
email address,

2.1.2 Opinions of customers on JRC services and products expressed in the survey

The information on customers' opinion concerning JRC services and products expressed in the survey, collected and further processed are:

- information provided through questionnaire,

2.2 Legal Basis of processing:

The legal basis of the evaluation of Community research activities is formulated in both Decisions on the EC and Euratom Sixth as well as Seventh Framework Programmes and the Decisions on the specific programmes:

- COM/2005/439: COUNCIL DECISION concerning the Specific Programme to be carried out by

means of direct actions by the Joint Research Centre under the 7th Framework Programme of the European Community for research, technological development and demonstration activities (2007-2013).

- COUNCIL DECISION of 18 December 2006 Concerning the Seventh Framework Programme of the European Atomic Energy Community (Euratom) for nuclear research and training activities (2007 to 2011) (2006/970/EURATOM)

This basis is complemented by the overarching framework of the financial regulation, in particular articles 27(4), 28(1) and 33 (2d), which set out the rules for ex-ante and ex-post evaluation, as well as articles 21(1) and 21(2) of the Commission Implementing Rules to the Financial Regulation.

2.3 Purpose of the processing of personal data:

2.3.1 Contact information

- To establish, maintain and update a database holding contact information of those customers having responded to a questionnaire regarding a product or service from the JRC. This information will be collected by the JRC's Public Health Policy Support Unit who will enter the information into an electronic database.
- To send an invitation (by email) to participate in the JRC customer survey(s) related to the European Commission's Initiative on Breast Cancer (ECIBC).

2.3.2 Opinions of customers on JRC services and products expressed in the survey

- To obtain data subjects' opinion on various aspects of the services and products rendered by the JRC via a web-based questionnaire.

- To analyze the questionnaire information and to draw general conclusions on customer's feedback..

This information will be treated confidentially and anonymously if the subject does not express his/ her wish to publish his/her name.

2.4 Technical Information

- The contractor will carry out the survey by means of EU Survey made available to participants of the survey.

- Before the publishing of the report all information related to the survey is stored on secured servers of the processor. After the writing and publication of the report, only anonymous raw data will be stored on secured servers of the processor.

3. Who has access to your information and to whom is it disclosed?

The detailed responses are only available to the JRC and ECIBC working groups who are bound by the Regulation (EC) 45/2001. After the writing and publication of the report, only anonymous raw data will be stored on secured servers of the processor.

No personal data is transmitted to parties, which are outside the recipients and the legal framework mentioned.

4. How do we protect and safeguard your information?

The collected personal data is stored on the servers of JRC. It is subject to Commission

Decision C (2006) 3602 of 17/08/2006 “concerning the security of information systems used by the European Commission” which defines IT security measures in force. It's Annex I defines the security requirements of EC Information Systems. Annex II defines the different actors and their responsibilities. Annex III defines the rules applicable by users.

5. How can you verify, modify or delete your information?

In case you want to verify which personal data is stored on your behalf by the responsible controller, have it modified, corrected, deleted or blocked, please write an e-mail message to the functional mailbox address mentioned hereafter under "Contact Information", explicitly specifying your request.

6. How long do we keep your data?

Your personal data is kept until the following customer survey on the European guidelines for breast cancer screening and diagnosis, i.e. for roughly two years..

7. Contact Information

Should you have any queries concerning the processing of your personal data, please address them to the controller under the following mailbox:

ecibc@ec.europa.eu

On questions relating to the protection of personal data, you can contact:

- JRC Data Protection Co-ordinator: jrc-data-protection-coordinator@ec.europa.eu
- Commission's Data Protection Officer: data-protection-officer@ec.europa.eu

8. Recourse

In the event of a dispute, you can send a complaint to:

- European Data Protection Supervisor: edps@edps.europa.eu